



**DataPath Platform**CDH | HSA & Investments | COBRA | BPO





DataPath is focused on helping you achieve what others may say is impossible.

With over four decades of innovations and experience in the benefits industry,

no goal is out of reach.

Discover what's possible with DataPath. **Discover more at dpath.com** 



## CDH | HSA & Investments | COBRA | BPO

As the industry's first benefits administration platform purposely built as a single solution, DataPath provides absolutely seamless administration of CDH Accounts, HSAs and Investments, Well-Being Benefits, COBRA and Billing. Our flexibility lets you take advantage of the full suite of solutions or choose only the services specific to your business goals.

DataPath clients receive superior customer support from our responsive, knowledgeable U.S.-based service team. They also have access to extensive Operations BPO services and Partner Marketing benefits including a unique client rewards structure and award-winning employee education and engagement program.

You can exceed expectations with DataPath.



"We were very impressed with DataPath. We were able to save a lot of money. Your training is spectacular!"

Bill Mann, President The Compliance Office

### **CDH** Administration

What if you could offer clients an array of service options without having to juggle multiple vendors and systems? DataPath empowers you to offer the full suite of tax-advantaged CDH plans, including health and dependent care FSAs, HRAs, and Commuter/Transit accounts. Create nearly unlimited plan types with must-have features such as benefits debit cards and a comprehensive mobile app.

#### You can elevate your benefits administration with:

Streamlined account setup with default settings and wizards

Flexible HRA plan designs adjustable at the tier level

Powerful data exchange to import participants, enrollments, claims, and contributions

Nondiscrimination testing for confident compliance

Secure broker access with full control over data and permissions

Custom card settings per employer plan

Fulfillment and claims processing services at competitive pricing

And much more!



## **HSAs** and Investments

What if you could harness the rapid growth of HSAs to expand your busniess while simplifying account management? For current healthcare needs and long-term retirement savings, HSAs are changing how people manage their money. Datos Insights predicts that the number of HSA accounts will exceed 42 million by the end of 2025, compared to 36 million at the end of 2023. With employers working to increase benefits program value by adding HDHPs coupled with HSAs, there is significant growth potential.



Our platform's powerful HSA capabilities with built-in investment options gives you the one-stop shop for account management and service delivery you need for generating more revenue without a lot more work.



#### DataPath's all-in-one HSA functionality offers:

- ► Turnkey HSA management
- ▶ Built-in investments and educational materials
- Expense self-certification for employees
- Online enrollment and elections for account owners
- Account-linked benefits debit card
- Convenient mobile app
- Patented ClaimsVault® digital storage

# **COBRA** and Billing

What if you could stay ahead in a shifting labor market with seamless COBRA administration? Today's tumultuous labor market promises to impact the demand for COBRA administration. Be prepared with DataPath COBRA. Since 2002, we have helped benefits administrators like you with industry-leading COBRA and Billing solutions. Our powerful automation tools will help you increase efficiency and reduce compliance headaches.

#### Our robust COBRA and billing capabilities include:

- Event-based notice generation
- Action item alerts
- Timeframe tracking
- Multiple loss of coverage options
- Cash management
- ► COBRA mobile app for participants
- Direct and Retiree Billing
- Integration with CDH accounts

"DataPath's COBRA platform is very intuitive and easy to use – I am especially impressed with the importing ability. DataPath really understands the nuances of administering COBRA."

> Michael Alexander, CEO Zynera Benefits | Risk | HR

# Well-Being Benefits

What if you could offer a comprehensive well-being benefits program within a single, easy-to-manage system? Benefits that support employee physical, mental, emotional, and financial well-being have become important to meeting employer goals. DataPath's cloud-based solution simplifies the administration of these post-tax accounts.

#### **Lifestyle Spending Accounts (LSAs):**

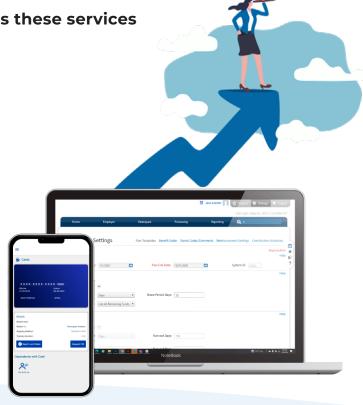
- Accommodate nearly any account-based reimbursement plan
- Highly customizable debit card with card behavior settings per employer plan
- Full-featured mobile app for account access via smartphones and other mobile devices

# **Operations** BPO Services

What if you could expand your business without increasing your workload? With our highly affordable and accurate Business Process Outsourcing (BPO) services, DataPath helps you save time, conserve resources, and create more value for your company, clients and participants as well as referring brokers.

DataPath's Operations BPO program includes these services and more.

- Employer plan setup and renewal
- Participant enrollment and re-enrollment
- Participant demographics and status changes
- Contribution reconciliation
- Online/mobile claims adjudication
- Debit card claims adjudication
- Claims entry for faxed and emailed claims
- Printing and mailing fulfillment services
- Preparing raw data files for import processing
- Importing and processing carrier claims
- Generating employer invoices
- Developing custom data and report extracts
- Supplemental customer service and research



Our Operations BPO platform has processed more than 3.6 million claims and over \$138 million in CDH contributions to date with an accuracy rate of 99% as reported by clients. DataPath also provides comprehensive contact center solutions, making it easy for employees and employers to navigate their benefits. Our specialized services include handling general account inquiries, assisting with claims and debit cards, guiding enrollment and eligibility processes, navigating the consumer portal and mobile app, and offering support for report and file processing.



Request a custom demo at dpath.com or call us today at (800) 633-3841

# What if you could?