

TOP 5 REASONS TO USE DataPath Operations BPO

What if you could?

Do what you do best and outsource the rest!
What if you could simplify operations with DataPath Operations BPO?

1 REDUCE COSTS, INCREASE EFFICIENCY, AND PREPARE FOR GROWTH ON ANY SCALE



- ◆ For most TPAs, the money saved by outsourcing goes straight to the bottom line
- ◆ BPO allows your staff to focus on delivering exceptional customer service
- ◆ BPO enables you to focus on core strengths that drive greater value for your company, clients, and participants

2 PROVEN RESULTS



- ◆ 60% or more in cost savings
- ◆ 99%+ accuracy rate
- ◆ 3.6 million claims processed, 500K enrollments, \$140 million in CDH contributions, 240K plan setups, 345K COBRA transactions, 300K COBRA election notices, and growing

3 EXPERIENCED IN ALL LINES OF SERVICE



- ◆ DataPath Operations BPO is experienced in all plan types including FSA, HSA, HRA, ICHRA, LSA, COBRA, Retiree and Direct Billing, and more!
- ◆ We are able to accommodate unique client practices and preferences

4 FULL MENU OF AVAILABLE SERVICES

- ◆ Employer plan setup and renewal, participant enrollment and re-enrollment, participant demographics and status changes, contributions reconciliation
- ◆ Online/mobile claims adjudication, debit card claims adjudication, claims entry for faxed and emailed claims, importing and processing carrier claims
- ◆ Printing and mailing fulfillment services, generating employer invoicing, preparing raw data files for import processing, developing custom data and report extracts
- ◆ Supplemental customer service and research

5 ACCURATE AND AFFORDABLE



- ◆ Greater than 99% accuracy as reported by actual client users
- ◆ Convenient FTE pricing options; save up to 60% on operational costs
- ◆ On-going staff supplementation or a la carte projects

FOR MORE INFORMATION, VISIT [DPATH.COM/BPO](https://dpath.com/bpo)



DataPath, Inc. | PO Box 55068 | Little Rock, AR 72215 | (800) 633-3841 | dpath.com