



BPO Services

DataPath Business Process Outsourcing (BPO) services help TPAs reduce operational costs, increase efficiency, and prepare for growth on any scale.



All Administrative Systems

Let DataPath handle your account processing, claims, and payment processing needs. We have the technology needed to work with essentially any administrative platform on the market. For cloud-based systems, secure web logins are usually all that is required. For premises-installed systems, we will establish a secure VPN connection.



Quick and Accurate

DataPath BPO has experience working with a wide variety of plan types, including complex plans and tiered benefits. We have processed more than 3 million claims and over \$115 million in contributions, among numerous other services provided, with an accuracy rate of 99.4% as reported by clients.



All Types of Plans

We work with nearly all plans administered by employee benefits TPAs, including tax-advantaged, post-tax, and compliance plans. Common plan types include:

- Health Care Flexible Spending Accounts (FSA, LPFSA)
- Dependent Care Flexible Spending Accounts (DCAP, DCFSA)
- Health Reimbursement Arrangements (HRA, ICHRA, EBHRA, QSEHRA)
- Health Savings Accounts (HSA)
- COBRA and State Continuation (“Mini-COBRA”)
- Commuter/Transit Accounts
- Premium-Only Plans (POP)



Choose from a Full Menu of Available Services

Regardless of platform or plan type, our extensive menu of BPO services includes:

- Employer plan setup and renewal
- Participant enrollment and re-enrollment
- Participant demographics and status changes
- Contribution reconciliation
- Online/mobile claims adjudication
- Debit card claims adjudication
- Claims entry for faxed and emailed claims
- Printing and mailing fulfillment services
- Preparing raw data files for import processing
- Importing and processing carrier claims
- Generating employer invoices
- Developing custom data and report extracts
- Supplemental customer service and research

For More information

Let the expertise and accuracy of DataPath BPO Solutions help you save time, conserve resources, and focus on core competencies that create more value for your company, clients, and participants. Both PEPM and FTE pricing options are available. Contact us today to learn more.